

Additional News

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Save While Celebrating this Holiday Season

The holidays are a great time for having fun with friends and family, but extra people can also mean extra energy costs. Use the money-saving tips below to keep your utility bills lower this holiday season and into the new year.

Switch to LED holiday lights

ENERGY STAR-certified LED light strings use 75% less energy than standard incandescent lights and last up to 10 times longer.

Turn off lights with timers

Make sure to turn off your dazzling light display late at night. Even better – install a timer that automatically turns lights on at dusk and off at the time you set.

Cook efficiently

Bake several dishes at once. It takes the same amount of energy to operate a full oven as it does a nearly empty one. Keep lids on pots; food cooks faster and uses less energy this way. Also, use your microwave for small holiday cooking tasks.

Adjust the thermostat

Turn the temperature down when holiday guests arrive. Extra bodies in the house means extra heat at no cost to you. Also, all the heat from cooking will help keep your space cozy.

Safety



Be Aware of Holiday Scams

Scams are generally most active during the holiday season, particularly around November and December when people are doing more shopping. Here are some tips to help keep you safe.

Liberty employees will never call or email you to ask for payment. We provide various payment options, two of which are done online or over the phone for added convenience for you. Those two methods are:

- **Paperless Billing** which allows you to pay your Liberty bill through Liberty's secure online portal, My Account
- **One-time payments** using your credit card, debit card, or ACH, either online or by phone

We will not threaten immediate disconnection via phone or email for non-payment. Customers will be notified prior to disconnection by mail, door tag, and/or by phone during normal business hours. A field representative with proper identification may also notify you in person.

If you receive a call or visit that appears suspicious, always end the contact immediately and report it to local law enforcement. You may also call Liberty at 1-800-544-4944 to check on your account status and verify whether the contact is legitimate.