# Additional News





# Need Help Paying Utility Bills? See If You Qualify For Assistance.

Winter temperatures can mean increased energy usage to heat your home. If you need help with your utility bills, financial assistance may be available to you.

The Home Energy Assistance Program (HEAP) is a federally funded program that provides assistance to income-eligible customers. Eligibility is based on

household size and the gross annual income of every household member over the age of 18. For information on payment assistance and energy conservation services, please contact your local Community Action Agency or call 211.

Safety



### Clear Your Meter During Fall Cleanups

Fall cleanup calls for lots of raking and hedging. While preparing for colder weather, don't forget to ensure your natural gas meter is clear of any shrubbery. If a hand shovel or more is required to remove vegetation, be sure to always call 811 prior to digging.



# Don't Get in Hot Water

Did you know that every day in America, eight people suffer serious burns from hot water? These accidents can often be prevented. If your water is above 125 degrees at the tap, it's too hot. Consider lowering your water heater thermostat setting to 120 degrees or less. If your water heater has a "Low-Medium-High" setting, just adjust the dial to "Medium" or lower. You'll not only prevent injuries from scalding water, you'll save money.

#### Community

## When You Need a Helping Hand, Liberty Will Be There For You

Whether cleaning shorelines and waterways or building houses and caring for senior citizens, Liberty's commitment to our communities extends beyond providing safe, reliable energy and water services. Scan the code to see what we've been up to in your community!

