



BILL DATE	DUE DATE	TOTAL DUE
04-JUN-2013	29-JUN-2013	1 \$81.89

Account Number
0300107393222841343

Please fill in
Amount paid

03

#0107393222841349#

JOHN Q. SAMPLE
 123 MAIN ST
 FALL RIVER MA 02722

REMIT TO:
 LIBERTY UTILITIES
 P.O. BOX 219501
 KANSAS CITY, MO 64121-9501


03001073932228413430000081894

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To ensure proper processing of your payment, please print your account number 0300107393222841343 on your check.

Bill Date
04-JUN-2013

Due Date
29-JUN-2013

Customer No.
1073932

Premises No.
2284134

Next Read Date:
27-JUN-2013 (A)

ACCOUNT INFORMATION	
Service Name/Address JOHN Q. SAMPLE 123 MAIN ST Rate: Residential Heating Account No. 0300107393222841343	Meter No: 000001 Billing Period: 05/03/2013 To 06/04/2013 3 Days: 32 Read Type: Actual Meter Readings: Present : 3302 Previous: 3241 Gas Used: 61 CCF
Therm Factor: 1.041 Total Consumption: 61 x 1.041 = 63.501	

Usage History (CCF)	Degree Days
Jun 13	61 A 180
May 13	68 A 519
Apr 13	251 A 705
Mar 13	250 A 857
Feb 13	189 E 1082
Jan 13	214 A 903
Dec 12	161 A 723
Nov 12	86 A 393
Oct 12	20 A 135
Sep 12	24 A 5
Aug 12	24 A 0
Jul 12	28 A 18
Jun 12	32 A 66

Delivery Charges	Quantity Used	Cost per Therm	Total
Distribution Charge Step 1 5	53.501 Therms	\$ 0.3086	\$16.51
Distribution Charge Step 2	10.000 Therms	\$ 0.2626	\$2.63
Revenue Decoupling 6	63.501 Therms	\$ 0.0225	\$1.43
Customer Charge 7	Therms		\$9.90
Distribution Adjustment Charge 8			\$17.31
Total Delivery Charges			\$47.78

Gas Charges	Quantity Used	Cost per Therm	Total
Cost of Gas 9	63.501 Therms	\$ 0.5372	\$34.11
Total Gas Charges			\$34.11
Total Current Charges			\$81.89

Billing Summary				
Previous Balance	Payments	Adjustments	Current Charges	Total
\$0.00	\$0.00	\$0.00	\$81.89	\$81.89

CUSTOMER SERVICE
(800) 544-4944

EMERGENCY LINE
(800) 936-7000


PHONE SERVICE FOR HEARING AND SPEECH IMPAIRED
7-1-1

WEB SITE
www.libertyutilities.com

At your service

(There was no message for this sample bill. This section will only appear if there is a message for that month.)

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Revised 10/13

Glossary of Terms

1. Total Due - The Total Due is the total amount that you are required to pay by the due date shown on your bill. This total contains current charges plus any previous balance.

2. Account Number - The Account Number is shown in several places on the bill. This number should be included on all payments, including those made through online banking.

3. Actual or Estimated Read

a. **Actual Read:** This indicates that the read taken from your meter was an actual reading of your gas usage.

b. **Estimated Read:** This indicates that your meter was not read and your gas usage for this billing cycle has been estimated.

4. Customer and Premise Numbers - These numbers are used internally by the company to locate your account.

5. Distribution Charge - This is the cost of operating and maintaining the Liberty Utilities distribution system.

6. Revenue Decoupling - This charge adjusts bills for the impact on delivery charges in connection with initiatives that enable customers to participate in and benefit from programs aimed at reducing energy costs and promoting a more efficient energy future.

7. Customer Charge - A portion of the company's cost to serve you with such items as mailing, system maintenance, and record keeping, which is not related to the quantity of gas used.

8. Distribution Adjustment Charge - Includes the customer's contribution to energy efficiency, environmental, infrastructure replacement, and industry restructuring programs.

9. Cost of Gas - The cost of purchased, storage, and interstate transmission of gas. This cost is passed directly to customers and the company does not lose or benefit from the amounts charged.

10. Usage History & Degree Day Table - Your Usage History is displayed for thirteen months, including the most recent month, so that you can easily monitor your annual usage. Additionally, we again refer to the type of read: (A) Actual or (E) Estimated. The degree days are a measure of coldness based on the extent to which the daily mean temperature falls below 65 degrees Fahrenheit. For example, on a day when the average temperature is 35 degrees Fahrenheit, there would be 30 degree days experienced.

11. At Your Service - Important bill messages appear in this section.