IF YOU SMELL GAS – DON’T WAIT!
No matter how slight - leave the premises and call us immediately.

How to recognize a leak:

- **Smell**
  Recognizing the odor - which is similar to rotten eggs.

- **Sight**
  Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.

- **Sound**
  Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

- **Move** to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.
- **Provide** the exact location with cross streets.
- **Do not** smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.
- **Let us know** if sewer construction or digging activities are going on in the area.

**DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.**

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

**We work diligently to ensure pipeline safety through a variety of measures including:**

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

**Call before you dig.**

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.

**It’s the law, and it’s for your safety.**

SMELL GAS?

Leave the premises and call us immediately!

Emergency Number: 800-936-7000 or 911

This safety information provided in partnership with:

Liberty Utilities

Northeast Gas Association